

Single Transit - Cargo

Product Disclosure Statement & Policy Document



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Preparation Date: 1st January 2020

PRODUCT DISCLOSURE STATEMENT (PDS)

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Introduction & Important Notices

Thank you for choosing Our Single Transit Cargo Policy for imports and exports.

This is an important document. Please read it carefully before making a decision to purchase this insurance. It will help You to:

- decide whether this product will meet Your needs; and
- compare this product with other products You may be considering.

Please note that any general advice that may be contained within this Policy Wording or accompanying material does not take into account Your individual objectives, financial situation or needs. You need to decide if this insurance product is right for You and You should read all the documents that make up the Policy to ensure You have the cover You need.

REDSKY INSURANCE

RedSky Insurance Pty Ltd (ABN: 96 635 566 399) is an authorised representative (AR No. 1279326) of Allstate Insurance Pty Ltd (ABN: 82 073 267 053; AFSL 239010) manages this Policy that is underwritten by Certain Underwriters at Lloyd's.

RedSky's contact details are:-

Email: info@redskyinsurance.com.au
Address: Level 9, 54 Park Street, Sydney
NSW 2000 AUSTRALIA
PO Box A2080, Sydney South
NSW 1235 AUSTRALIA
Website: www.redskyinsurance.com.au

RedSky is an Australian organisation specialising in providing insurance products for cargo, commercial hull and marine liabilities.

In this Policy document RedSky Insurance is referred to as "Insurer" "We" or "Our" or "Us".

ABOUT LLOYD'S

Lloyd's is the world's specialist insurance and reinsurance market. With expertise earned over centuries, Lloyd's is the foundation of the insurance industry and the future of it. Led by expert underwriters and brokers who cover more than 200 territories, the Lloyd's market develops the essential, complex and critical insurance needed to underwrite human progress.

Backed by diverse global capital and excellent financial ratings, Lloyd's works with a global network to grow the insured world – building resilience for businesses and local communities and strengthening economic growth around the world.

OUR CONTRACT WITH YOU

Where We agree to enter into a Policy with You it is a contract of insurance between Us and You (see the definition of "You" [Words with Special Meanings] for details of who is covered by this term). We only cover those parties shown in the Schedule unless otherwise stated in the Policy as being a person or entity entitled to cover. If more than one person is insured under the

Policy, a failure or wrongful action by one of those persons may adversely affect the rights of any other person insured under the Policy.

The Policy is made up of:

- this document which sets out the standard terms of Your cover and its limitations;
- the proposal, which is the information You provide to Us when applying for insurance cover;
- the most current Policy Schedule issued by Us. The Schedule is a separate document unique to You. It may include changes, exclusions or additional terms relevant to Your circumstances and may amend this Policy document;
- any other changes to the terms of Your Policy advised by Us in writing (such as an Endorsement). These written changes may vary or modify the above documents.

These are all important documents and should be carefully read together and kept in a safe place for future reference.

Please note, only those covers shown in the Schedule are insured.

We reserve the right to change the terms of this insurance where permitted to do so by law.

APPLYING FOR COVER

When You apply for cover by completing Our application process You need to provide the information We require to determine whether to issue a policy and if so, on what terms.

Where We agree to issue a Policy, cover is provided on the basis:-

- that You have paid or agreed to pay Us the Premium for the cover provided;
- of the verbal and/or written information provided by You in accordance with Your Duty of Disclosure shown below.

SIGNIFICANT ISSUES TO CONSIDER

Insurance contracts contain exclusions, terms and conditions, limits and sub-limits that You should be aware of when deciding to purchase Our product. These things may affect the amount of the payment that We will make to You if You have a claim.

To properly understand the significant features, benefits and risks of this insurance You need to consider:

- the available type of cover, benefits and exclusions in the Policy,
- the section headed "Words with Special Meanings" which sets out what We mean by certain words used in the Policy. These words begin with a capital letter throughout this document;
- the Exclusions and cover limitations that apply to this Policy;
- the "General Conditions" and "Claims Procedures" sections which set out certain general rights and obligations that You and We have. These sections may also have other cover restrictions.

YOUR DUTY OF DISCLOSURE

Before entering into a contract of general insurance with Us You have a duty, under the Insurance Contracts Act 1984 and the Marine Insurance Act 1909 (whichever is applicable) to disclose to Us every matter which:

- You know; or
- a reasonable person in the circumstances could be expected to know,

is relevant to Our decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to Us before You renew, extend, vary or reinstate a contract of general insurance.

This duty of disclosure applies until the contract is entered into (or renewed, extended, varied or reinstated as applicable).

Your duty however does not require disclosure of any matter:

- that diminishes the risk to be undertaken by Us; or
- that is of common knowledge; or
- that We know or, in the ordinary course of Our business as an insurer, ought to know; or
- in respect of which We have waived Your duty.

If You do not Comply with this Duty

If You fail to comply with Your duty of disclosure or make a misrepresentation to Us:-

Where the Marine Insurance Act 1909 applies, We may avoid the contract from inception.

Where the Insurance Contracts Act 1984 applies, We may be entitled to reduce Our liability under the Policy in respect of a claim or in certain circumstances, We may cancel the Policy.

If the non-disclosure or misrepresentation is fraudulent, We may also have the option of refusing to pay a claim or avoiding the Policy from its beginning.

ALTERATION OF RISK

You should advise Your insurance broker to notify Us as soon as possible if You become aware of any changes to the facts or circumstance that change the nature of the risk We have insured.

If you do not tell your broker of these changes, in the event of a claim You may not be adequately covered, or You may not have any cover under Your Policy.

DETERMINING YOUR PREMIUM

Your Premium is the amount You pay for Your Policy. The base Premium We charge is calculated based on a number of factors such as:

- the type of goods to be insured;
- where they are to be transported to and from;
- the cover and
- the sum insured or Limit of Liability required;
- Your insurance history etc;

In addition to the Premium we will add relevant government taxes and charges. For example, GST payable in relation to the Policy.

When You apply for this insurance, You will be advised of the total Premium amount payable, when it needs to be paid and how it can be paid. A Minimum Premium may apply.

CANCELLATION OF YOUR POLICY

Your Policy may be cancelled in one of two (2) ways:

When You can cancel

You can cancel Your Policy at any time prior to the Insured Transit commencing by contacting Your insurance broker or by emailing Us at info@redskyinsurance.com.au or calling 1300 217 024. You cannot cancel the Policy once the Insured Transit has commenced.

Where there is more than one contracting Insured We will only cancel the Policy when a written agreement to cancel the Policy is received from all contracting parties named as the Insured or from a person authorised to act as agent of all such persons.

When We can cancel

We may cancel the Policy by informing You in writing, subject to any relevant law. We will give You this notice in writing to Your insurance broker or to Your address last known to Us.

RETURN PREMIUM

If We cancel, We will refund the Premium.

If the Premium has been funded by a Premium funding company which holds a legal right over the Policy by virtue of a notice of assignment and/or irrevocable power of attorney, a refund will be made to the Premium funding company in accordance with the provisions set out above.

CLAIMS

Refer to Part 7 Claims Procedures of this document in respect to what You need to do in the event of a claim.

CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 1999 (UK) OR OTHER SUBSTANTIVELY SIMILAR LEGISLATION EXCLUSION CLAUSE

No benefit of this insurance is intended to be conferred on or enforceable by any party other than the Assured, save as may be expressly provided for herein to the contrary. This insurance may, by agreement between the Assured and the Insurers, be rescinded or varied without the consent of any third party to whom the enforcement of any terms have been expressly provided for.

GENERAL INSURANCE CODE OF PRACTICE

The General Insurance Code of Practice was developed by the Insurance Council of Australia to further raise standards of practice and service across the general insurance industry. We keenly support and uphold the standards set out in the Code. Further information about the Code is available at www.codeofpractice.com.au or on request.

JURISDICTION AND LAW & PRACTICE

This Policy is subject to Australian Law, including the Marine Insurance Act 1909 and the Insurance Contracts Act 1984 as applicable. It is also subject to Australian jurisdiction.

CONTACT FOR ASSISTANCE

If You have any questions or need further information concerning Your insurance, You should contact Your insurance broker to assist You with Your enquiry or contact Us via the details shown at the beginning of this Introduction section.

COMPLAINTS AND DISPUTE RESOLUTION

RedSky takes the concerns of its customers very seriously. We strive to do things the right way and keep Our customers happy. Sometimes, complaints or disputes do occur and when this happens, Our objective is to resolve any disagreement as amicably and as quickly as possible.

Here is what to do if a complaint or dispute arises

Stage 1 - Complaint Handling Procedure

If You are dissatisfied with any of Our products or services and You wish to lodge a complaint, please contact Us at:

Email: info@redskyinsurance.com.au
Address: Level 9, 54 Park Street, Sydney
NSW 2000 AUSTRALIA
PO Box A2080, Sydney South
NSW 1235 AUSTRALIA
Website: www.redskyinsurance.com.au

We will respond to Your complaint within fifteen (15) business days, or if further investigation or information is required, We will work with You to agree on reasonable alternative timeframes.

Stage 2 – Dispute Resolution Procedure

If You are dissatisfied with Our response to Your complaint, You may ask that Your complaint be referred to:

Postal address: Lloyd's Australia Limited
Level 9, 1 O'Connell Street
Sydney NSW 2000
Email: ldraustralia@lloyds.com

Following receipt of Your complaint, You will be advised whether Your matter will be handled by Lloyd's Australia or the Lloyd's Complaint team in London, or what other avenues are available to You. Your complaint will be acknowledged within 5 business days of receipt, and You will be kept informed of the progress of the review of Your complaint at least every 10 business days.

Where Your complaint is eligible for referral to the Australian Financial Complaint Authority (AFCA), Your complaint will be reviewed by a person at Lloyd's Australia with appropriate authority to deal with Your dispute.

If Your complaint or dispute is not resolved to Your satisfaction or a final response has not been provided within 45 days, You may refer the matter to the Australian Financial Complaints Authority (AFCA) for review. AFCA can be contacted at:

Postal address: Australian Financial Complaints
Authority
GPO Box 3, Melbourne VIC 3001
Telephone: 1800 931 678
email: info@afca.org.au

AFCA provides fair and independent financial services complaint resolution that is free to consumers. Your dispute must be referred within 2 years of the date of Lloyd's final decision. Determinations made by AFCA are binding.

Customers not eligible for referral to AFCA may be eligible for referral to the UK Financial Ombudsman Service. Such referral must occur within 6 months of the final decision by the Complaints team at Lloyd's. Further details will be provided with their final decision to You.

PRIVACY NOTICE

We are committed to protecting Your privacy in accordance with the Privacy Act 1988 (Cth). We use Your personal information to assess the risk of and provide insurance and other insurance services to service Your Policy. We may use Your contact details to send You information and offers about products and services that We believe will be of interest to You. If You do not provide Us with full information, We may not be able to provide You or Your organisation with insurance or to respond to any claim, complaint or dispute.

If You provide Us with information about someone else You must obtain their consent to do so.

We provide Your information to the insurer We represent when We issue and administer Your Policy.

We may provide Your information to:

- Your insurance broker;
- entities that provide Us with business support services;
- contracted third party service providers (e.g. loss adjuster companies);

but will take all reasonable steps to ensure that they comply with the Privacy Act.

Our Privacy Policy contains information about how You can access the information We hold about You, ask Us to correct it, or make a privacy related complaint. You can obtain a copy by visiting Our website www.redskyinsurance.com.au or by emailing info@redskyinsurance.com.au.

POLICY WORDING

WORDS WITH SPECIAL MEANINGS

Throughout this document, certain words begin with capital letters. These words have special meaning and are included in this "Words with Special Meanings" section. Any reference to an Act, legislation or legislative instrument in this document also refers to that Act, legislation or legislative instrument as amended and may be in force from time to time.

Conveyances means any ship, vessel, aircraft, postal service, rail and road transport used to transport the Subject-Matter Insured.

Deductibles means the amount You must pay towards a claim, as specified in the Insurance Certificate or any subsequent endorsement.

Institute Clauses are the customary market standard wordings prepared by the Institute of London Underwriters.

Insured Transit means the transits specified in Part One "Insured Transits" and within the geographic limits set out in the Insurance Certificate.

Limit of Liability means the amount to which Our liability is limited and is the amount stated in the Insurance Certificate in respect to the shipment You have declared.

Policy means this Policy wording, Insurance Certificate, and any endorsement/s, all of which are to be read together.

Premium means the Premium paid in respect to the shipment You have declared.

Subject-Matter Insured means the goods detailed under "Subject-Matter Insured" in the Insurance Certificate including,

- (a) Excluded Interests
- (b) Interests Requiring Modification to Standard Coverage

"We" or "Our" or "Us" or "Insurer" means the Insurer RedSky Insurance Pty Ltd (ABN: 96 635 566 399) who manages this Policy that is underwritten by Certain Underwriters at Lloyd's, and/or any other Insurer named in the Policy Schedule as providing cover.

"You" or "Your" or "Insured" or Cargo Owner means the entity named in the Insurance Certificate issued in pursuant to this Policy.

Part 1 – Insured Transits

The Insured Transits are as described in the Transit Clause of the appropriate Institute Clause, and journey as state in the Insurance Certificate.

Continuation of Transit

An Insured Transit shall include:-

- 1 transit and storage, incidental to the intended journey as declared, which has not been requested by You or the purchaser/seller of the Subject-Matter Insured but is necessary solely for the purposes of normal transshipment, handling; or load consolidation or deconsolidation.
- 2 any period where the Subject-Matter Insured is "shut out" from the Conveyance or intended destination where this is outside Your control.
- 3 the Subject-Matter Insured which have been "over-carried" until it is returned to the original destination.
- 4 where the Subject-Matter Insured is reconsigned or reshipped direct from the wharf or airport at the intended destination to another destination until arrival at the final destination.

Termination of Transit

An Insured Transit terminates as described in the Transit Clause of the appropriate Institute Clause or as otherwise described elsewhere in this Policy.

Part 2 – Insured Events

Unless otherwise stated in the Insurance Certificate, in addition to the other terms, and conditions expressed within this Policy, the Policy is subject to the following Institute Clauses:

Sea Transits

- Institute Cargo Clauses (A) 1/1/09
- Institute Strikes Clauses (Cargo) 1/1/09
- Institute War Clauses (Cargo) 1/1/09
- Institute Replacement Clause 1/12/2008
- Institute Classification Clause 1/01/2001

Air Transits

- Institute Cargo Clauses (Air) 1/1/09
- Institute Strikes Clauses (Air Cargo) 1/1/09
- Institute War Clauses (Air Cargo) (excluding sendings by post) 1/1/09
- Institute Replacement Clause 1/12/2008

Part 3 - Additional Benefits

The following additional benefits are automatically included.

Assignment

You or any assignee are permitted to transfer the insurance to another person and/or entity as part of the sale and in accordance with customary trade practices.

Cargo ISM Forwarding Charges Clause

This Policy is extended to reimburse You, up to the sum insured for the voyage, for any extra charges properly and reasonably incurred in unloading, storing and forwarding the Subject-Matter Insured to the destination to which it is insured hereunder following release of cargo from a vessel arrested or detained at or diverted to any other port or place (other than the intended port of destination) where the voyage is terminated due to either:

- (i) to the vessel not being certified in accordance with the ISM Code, or
- (ii) to a current Document of Compliance not being held by her owners or operators;

as required under the SOLAS Convention 1974 as amended.

This clause, which does not apply to General Average or Salvage or Salvage Charges, is subject to all other terms conditions and exclusions in the Policy.

Control of Damaged and Branded Goods Clause

In case of physical damage to the Subject-Matter Insured from an insured peril, You shall, subject always to its overriding duty to mitigate an insured loss, retain control over the disposal or sale of all such physically damaged goods and/or merchandise.

You, exercising reasonable discretion and in conjunction with Us, shall judge whether such physically damaged Subject-Matter Insured are suitable for sale or use. You agree wherever practicable to recondition and sell such physically damaged Subject-Matter Insured with Insurers to receive the net proceeds of any sale after deduction of the costs reasonably incurred by You to achieve the sale. It is agreed that Insurers shall be allowed to inspect any goods and/or merchandise prior to sale.

Any such physically damaged Subject-Matter Insured that You, in conjunction with Us, deems unfit for sale or use, or which it is unable to sell or dispose of under its agreement with any trade association, shall be treated as a constructive total loss and be destroyed in the presence of Our representative. However, all reasonable attempts to separate damaged from sound goods and/or merchandise, where this is practicable, shall be made prior to destruction of such damaged goods and/or merchandise.

In case of physical damage to Subject-Matter Insured bearing a brand or trademark, or the sale of which in any way carries or implies a guarantee of the Insured, the salvage value of such Subject-Matter Insured shall be determined after removal, at Our expense, of all such brands or trademarks. On packages or containers from which the brand or trademark cannot be removed, the contents shall be transferred to plain packages or containers unless that is not practicable, in which case We and You agree to liaise on how best to dispose of such goods or merchandise.

Debris Removal Clause

If We pay a claim under this Policy for loss or damage to the Subject-Matter Insured the cover is extended to include the cost of removal and disposal of damaged, deteriorated or contaminated Subject-Matter Insured and the cost of cleaning up or decontaminating the premises, location or conveyance.

The most We will pay under this clause is limited to \$10,000 any one claim or series of claims arising from any one loss or event.

This extension does not cover any liability You have for any clean-up expenses or other expenses for which You may be liable under any pollution statute.

Deliberate Damage Pollution Hazard Clause

This Policy is extended to cover but only while the Subject-Matter Insured is on board a waterborne conveyance, loss of or damage to the Subject-Matter Insured directly caused by governmental authorities acting for the public welfare to prevent or mitigate a pollution hazard or threat thereof, provided that the accident or occurrence creating the situation which required such governmental action is a peril insured by this Policy.

Cover under this clause shall not extend to include any third party liability that may arise from such an occurrence.

Duty Payable Clause

Provided You have included the amount of duty and/or taxes paid and/or payable in the Insured Value, this Policy is extended to include the amount of any import duty and/or taxes paid or payable by You in respect of the Subject-Matter Insured You have imported into Australia.

The increased value shall attach from the time of payment of the duty and/or taxes and no claim is recoverable under this clause arising from:-

Total loss of part of the Subject-Matter Insured before the duty and taxes become payable;

General average contributions and salvage charges arising from any casualty occurring before the duty and taxes become payable;

Duty and taxes refunded or rebated by Customs Authorities on lost or damaged Subject-Matter Insured.

You must take all reasonable steps to obtain a credit for duty and taxes paid or payable on lost or damaged Subject-Matter Insured.

Equivalent Currencies Clause

Where applicable, all amounts may be expressed in equivalent other currencies subject to the applicable rate of exchange ruling at bill of lading or waybill date and subject to any applicable exchange control regulations that may be in force at that time.

Fumigation Damage Clause

In the event that the Subject-Matter Insured is fumigated by order of a properly constituted authority and loss of or damage to the Subject-Matter Insured results directly therefrom, We shall indemnify You for such loss or damage, and You shall subrogate and/or assign to Us any recourse that You may have for recovery of such loss or damage from others.

Fumigation Expenses Clause

Subject to terms and conditions of this Policy, We will cover the reasonable costs, charges and/or expenses necessarily incurred should the Subject-Matter Insured on arrival at the port of destination be ordered by the appropriate authorities to be fumigated and/or quarantined because of infestation or suspected infestation, including

Cost of actual fumigation or quarantine and related charges; and

Additional freight costs incurred to and from quarantine/fumigation.

Cover under this clause excludes customary or mandatory fumigation or quarantine costs and expenses (per Government Quarantine Regulations or similar statutory requirements).

Subject to a limit of \$2,500 for any one loss or series of losses arising from the one insured event and provided these costs are not recoverable under any other policy of insurance or from a third party.

ISPS Forwarding Charges Clause

The Policy is extended to reimburse You for any extra charges properly and reasonably incurred in unloading, storing and forwarding the Subject-Matter Insured to the originally intended destination following release of cargo from a vessel arrested or detained at or diverted to any other port or place (other than the intended port of destination) where the voyage is terminated due to such vessel not being certified in accordance with ISPS Code as required under the SOLAS Convention 1974 as amended.

This Clause, which does not apply to general average or salvage or salvage charges, is subject to all other terms conditions and exclusions in the Policy.

Unless specified to the contrary in the Insurance Certificate, in no case shall We be liable under this "ISPS Forwarding Charges Clause" for an amount greater than the original Insured Value of the Subject-Matter Insured or AUD2,500 maximum any one loss or accident or occurrence or series of losses or accidents or occurrences arising out of one event, whichever is the lesser.

Repacking Costs Clause

Should the outer packaging be damaged from a peril insured against and render the Subject-Matter Insured unfit for onward transit, We shall pay the reasonable cost of repacking the Subject-Matter Insured provided that such damage occurred during the Insured Transit and provided that the original packaging was not insufficient or unsuitable.

Segregation and/or Sorting Expenses Clause

In the event of external signs of damage to Subject-Matter Insured resulting from a peril insured against at the time of loss which necessitates their segregation and/or sorting, We shall pay the reasonable costs incurred in segregating and/or sorting provided Our liability for such costs and loss of or damage to the Subject-Matter Insured does not exceed the original Insured Value of the Subject-Matter Insured.

Shortage from Containers Clause

In respect of shipments in FCL containers, the fact that the containers seal is intact at destination shall not invalidate claims for theft, pilferage, shortage and non-delivery provided that:-

Documentary evidence is produced to substantiate the quantity loaded into the container;

Documentary evidence is provided to substantiate sealing of the container;

You assist Us to pursue every reasonable course of recovery from the suppliers or packers or other responsible parties.

All rights of recovery against the seller, packers or other responsible parties, where liability may attach, are subrogated to Us.

Subrogation Clause

You shall, at Our request assign and subrogate to Us at the time of payment and to the amount not exceeding the sum paid by Us all rights and claims against others and permit suit to be brought in Your name but at Our expense.

You further agree to render all reasonable assistance in the prosecution of said suit(s).

Where You are charterer of the vessel, Our rights of subrogation as described herein are waived against You but this shall not prejudice Our rights of subrogation against vessel owners or other third parties.

Third Party Interests Clause

The interests of any third party (ie financier or lessor) are only protected under this Policy where You have informed Us and the third parties are noted on the Insurance Certificate.

Part 4 – Exclusions & Cover Limitations

This Policy does not cover:-

Cargo ISM Endorsement

(Applicable to shipments on board all cargo ships and mobile offshore drilling units of 500 gross tonnage or more.)

In no case shall this Policy cover loss, damage or expense where the Subject-Matter Insured is carried by a vessel that is not ISM Code certified or whose owners or operators do not hold an ISM Code Document of Compliance when, at the time of loading of the Subject-Matter Insured on board the vessel, You were aware, or in the ordinary course of business should have been aware:-

- a) Either that such vessel was not certified in accordance with the ISM Code.
- b) Or that a current Document of Compliance was not held by her owners or operators

as required under the SOLAS Convention 1974 as amended.

This exclusion shall not apply where this insurance has been assigned to the party claiming hereunder who has bought or agreed to buy the Subject-Matter Insured in good faith under a binding contract.

Excluded Interests

Unless agreed in writing by Agile Underwriting prior to the attachment of risk under the Policy, in no case shall the Policy cover any loss damage or expense howsoever arising in respect of any of the following interests:

- (a) jewellery and/or watches, works of art or antiques unless the insured value of each individual item is less than AUD100 or is insured as Personal Effects under Part Four Clauses 5.
- (b) designs and/or patterns and/or plans and/or manuscripts and all other documents;
- (c) electronic data or computer software held on computers or other hardware;
- (d) computer chips, micro-processors, chip sets, CPU's. Notwithstanding the foregoing, items that contain computer chips and/or CPU's are covered under the Policy unless such items are specifically excluded elsewhere in the Policy;
- (e) lap top computers, mobile/cellular/smart telephones, i-pads, and/or MP3 players where package/shipment value exceeds \$5,000;
- (f) Precious metals and stones;
- (g) Money (which means any coin or banknote), bullion, cheques, credit or other card sales vouchers, securities, shares, bonds, deeds, bills of exchange, treasury notes, tickets, stamps or any documents that represent money;
- (h) Pharmaceuticals and/or Plasma and/or other Blood Products;
- (i) Livestock and/or bloodstock and/or other living creatures.
- (j) Aircraft

Institute Cyber Attack Exclusion Clause

- 1.1 Subject only to Clause 1.2. below, in no case shall this insurance cover loss, damage, liability or expense directly or indirectly caused by or contributed to by or arising from the use or operation, as a means for inflicting harm, of any computer, computer system, computer software programme, malicious code, computer virus or process or any other electronic system.
- 1.2 Where this clause is endorsed on policies covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power, or terrorism or any person acting from a political motive, Clause 1.1. shall not operate to exclude losses (which would otherwise be covered) arising from the use of any computer, computer system or computer software programme or any other electronic system in the launch and/or guidance system and/or firing mechanism of any weapon or missile.

ISPS Exclusion Clause

In no case shall the Policy cover loss, damage or expense where the Subject-Matter Insured is carried by a vessel that does not hold a valid International Ship Security Certificate as required under the International Ship and Port Facility Security (ISPS) Code when, at the time of loading of the Subject-Matter Insured on board the vessel, You were aware, or in the ordinary course of business should have been aware that such vessel was not certified in accordance with the ISPS

Code as required under the SOLAS Convention 1974 as amended.

This exclusion shall not apply where this insurance has been assigned to the party claiming hereunder who has bought or agreed to buy the Subject-Matter Insured in good faith under a binding contract.

Institute Radioactive Contamination, Chemical, Biological, Bio-Chemical & Electromagnetic Weapons Exclusion Clause 10/11/03

In no case shall this Policy cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from

- 1 ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel,
- 2 the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof,
- 3 any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter,
- 4 the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter.

The exclusion in this Sub-Clause 4 does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes.

- 5 any chemical, biological, bio-chemical, or electromagnetic weapon.

Losses Not Arising from Transportation

This Policy does not cover any loss, damage, liability, destruction, cost or expense of any nature whatsoever that is directly or indirectly caused by or contributed to by or arising from any of the following:-

- 1 which has not occurred during the Transit, pre-existing damage or damage occurring after the Subject-Matter Insured have been delivered at destination.
2. embargo, rejection, prohibition or detention by the government of the country of import or their agencies or departments
- 3 unexplained loss, mysterious disappearance and/ or shortage deduced solely from an inventory computation.
- 4 loss of market and/or loss arising from delay or consequential loss of any description.

Mechanical & Electrical Derangement Exclusion Clause

The Policy shall not cover

- (i) mechanical and/or electrical and/or electronic derangement and/or breakdown and/or impairment of the Subject-Matter Insured or any part thereof unless there is external evidence that such loss or damage occurred whilst this insurance was in force and was caused by a peril insured against at the time of loss.
- (ii) Loss of data from any computer hardware or software unless there is visible external physical damage to the Subject-Matter Insured which occurred during an Insured Transit caused by an Insured Event.

On Deck Exclusion Clause

In respect of Subject-Matter Insured carried on deck, the Policy shall not cover loss damage or expense reasonably attributable to water damage or damage to paint work or chipping, denting, scratching, marring, bruising or rust, oxidization and/or discolouration.

We shall not rely upon the above exclusion to decline or reduce liability under the Policy in respect of:

- 1 Subject-Matter Insured carried on deck without the privity knowledge or consent of the Cargo Owner whilst subject to an under deck bill of lading, or
- 2 Subject-Matter Insured carried on deck in a Closed Container, or
- 3 Subject-Matter Insured carried on deck other than in a Closed Container provided there is adequate evidence to reasonably conclude that the loss would have occurred even if the Subject-Matter Insured had been shipped in a Closed Container and/or under deck. The burden of proof in this regard shall rest with the Cargo Owner.

Nothing herein shall prejudice the "Insufficiency Or Unsuitability Of Packing" Exclusion Clause of the Institute Clauses which shall remain paramount.

Open Land Conveyances Exclusion Clause

In respect of Subject-Matter Insured carried on Open Land Conveyances, the Policy shall not cover loss damage or expense reasonably attributable to water damage, damage to paint work or chipping, denting, scratching, marring, bruising or rust, oxidization and/or discolouration.

We shall not rely upon the above exclusion to decline or reduce liability under the Policy if the Subject-Matter Insured is carried on Open Land Conveyances

- a without the privity knowledge or consent of the Cargo Owner, or
- b in a Closed Container, or
- c where there is adequate evidence to reasonably conclude that the loss would have occurred even if the Subject-Matter Insured had been carried in a fully enclosed cargo/load space. The burden of proof in this regard shall rest exclusively with the Cargo Owner.

Nothing in this Clause shall prejudice the "insufficiency or unsuitability of packing" exclusion clause of the Institute Clauses which shall be paramount.

Rats and Vermin Clause

The Policy does not cover claims for loss or damage caused by or resulting from moths, mould, mildew, insects, rats or other vermin,

Rust, Oxidisation, Discolouration & Pitting Exclusion Clause

The Policy does not cover claims for rust, oxidisation, discolouration and/or pitting unless there is evidence that such loss or damage occurred whilst this insurance was in force and was caused by a peril insured against.

Sanctions Limitation & Exclusion Clause (amended to include Australia)

We shall not be deemed to provide cover or be liable to pay any claim or provide any benefit (including a refund a Premium) hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would contravene or otherwise expose Us to any penalty,

sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of Australia, the European Union, United Kingdom or United States of America. JC2010/014 August 2010 (amended)

Termination of Transit Clause (Terrorism) (JC2001/056)

This clause shall be paramount and shall override anything contained in this insurance inconsistent therewith.

1. Notwithstanding any provision to the contrary contained in this Policy or the Clauses referred to therein, it is agreed that in so far as this Policy covers loss of or damage to the Subject-Matter Insured caused by any terrorist or any person acting from a political motive, such cover is conditional upon the Subject-Matter Insured being in the ordinary course of transit and, in any event, SHALL TERMINATE:

either

- 1.1 As per the transit clauses contained within the Policy,

or

- 1.2 on delivery to the Consignee's or other final warehouse or place of storage at the destination named herein,

- 1.3 on delivery to any other warehouse or place of storage, whether prior to or at the destination named herein, which the Cargo Owner elect to use either for storage other than in the ordinary course of transit or for allocation or distribution,

or

- 1.4 in respect of marine transits, on the expiry of 60 days after completion of discharge overside of the goods hereby insured from the overseas vessel at the final port of discharge,

- 1.5 in respect of air transits, on the expiry of 30 days after unloading the Subject-Matter Insured from the aircraft at the final place of discharge,

whichever shall first occur.

- 2 If this Policy or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, or termination as provided for above, cover will re-attach, and continues during the ordinary course of that transit terminating again in accordance with clause 1.

- 3 This clause is subject to English law and practice.

Waiver of Subrogation Rights

We are not liable to pay any benefits under this Policy for loss or damage to the Subject-Matter Insured if You agree or have agreed to limit or exclude any right of recovery against any third party who would be liable to compensate You with respect to that damage to the Subject-Matter Insured after the loss of or damage to the Subject-Matter Insured has occurred.

This provision does not apply to Your signature of a Transport Operator's standard conditions of cartage, consignment note, Bill of Lading, Air Waybill or similar contract of affreightment.

Part 5 – Additional Conditions & Exclusions applicable to Specific Types of Cargoes

The following additional Conditions, Limitations and Exclusions will apply in the event that the Subject-Matter Insured as described in the Insurance Certificate or the Description of Cargo includes any of the following. All terms, conditions and exclusions set out in Parts 1-3 and Parts 6-7 of this Policy also apply where relevant.

1. Temperature Controlled/Sensitive Goods

Temperature Controlled or Sensitive Goods means frozen, chilled or fresh meat or food or non-food items such as beverages and chemicals or any other goods that are carried and/or stored in a cold, chilled or ambient cargo space, trailer, rail wagon or container that is controlled and/or regulated by mechanical equipment.

The Policy in respect to Temperature Controlled or Sensitive Goods is subject to the following Institute Clauses as relevant:-

Institute Frozen Food Clauses (A) 1/1/86

Clause 1.2.1 is deleted and replaced with the following "breakdown or malfunction of refrigerating machinery and/or its ancillary equipment resulting in its stoppage or malfunction for a period of not less than 12 consecutive hours for shipments by vessel and 6 consecutive hours for all other sendings and risks".

Institute Strikes Clauses (Frozen Foods) 1/1/86

Institute War Clauses (Cargo) 1/1/82

Institute Classification Clause 1/01/2001 (for sea transits)

Or

Institute Frozen Meat Clauses (A) 1/1/86

Clauses 8.1.1 and 8.1.3 deleted

Institute Strikes Clauses (Frozen Meat) 1/1/86

Clauses 5.1.1 and 5.1.3 deleted

Institute War Clauses (Cargo) 1/1/82

Institute Classification Clause 1/01/2001 (for sea transits)

This Policy extends to include "the failure of Your agents or carriers or bailees or other third parties to adhere to the written temperature control instructions provided to them by You prior to the commencement of loading directly resulting in the Subject-matter insured being carried at the incorrect temperature for a period of not less than 12 consecutive hours for shipments by vessel and 6 consecutive hours for all other sendings and risks".

However, in no case shall the Policy cover loss of or damage caused by or contributed to by Your or Your employees providing incorrect temperature or transport instructions to carriers, warehouse keepers or other third parties.

Additional Exclusions

Loss or damage caused by:

- 1 failure of the refrigeration equipment where it has not been regularly serviced and maintained.
- 2 Your failure to take all reasonable precautions to keep the Subject-Matter Insured in a refrigerated, properly insulated or cooled space.

2. Second Hand and Reconditioned Items

Second-hand Items means second-hand and/or used items and/or items which are not new.

Reconditioned Items means reconditioned, refurbished or remanufactured items which have been subject to a similar restoration process.

Second-hand Items Clause

Second-hand items are covered on Policy conditions but subject always to the following additional cover terms and conditions.

- 1 In no case shall the Policy cover loss damage or expense occurring prior to the attachment of cover under the Policy and/or which is reasonably attributable to ordinary wear tear and/or gradual deterioration, for example, but without prejudice to the generality of this Clause, damage to paint work, chipping, denting, scratching, marring, bruising, rust, oxidization or discolouration.
- 2 The burden of proof that any such damage was not pre-existing damage and/or attributable to ordinary wear tear and/or gradual deterioration shall rest exclusively with You.

Second-hand Items Replacement Clause

Where there is loss of or damage to Second-hand items which is the subject of a claim recoverable under the Policy, the amount recoverable shall not exceed such proportion of the cost of replacement or repair of such part as the Insured Value bears to the value of a new item (at the date of commencement of the Insured Transit) plus additional costs for forwarding and refitting the new part, if incurred.

Reconditioned Items Clause

Reconditioned items are covered as per the Second-hand Items Clause and Second-hand Items Replacement Clause above unless

- 1 the restoration process was carried out within the sixty (60) day period preceding the attachment of risk under the Policy, and
- 2 the item has not been in operation other than for testing purposes since having been subject to such restoration process, and
- 3 such restoration process was carried out by a reputable company whose workmanship carries a guarantee,

in which case the item is deemed to be new and insured under the Policy on the same cover conditions as new items.

In the event of a claim the amount We will pay in respect of Reconditioned Items is the original purchase price plus the costs of reconditioning or the replacement value of a like item, whichever is the lesser, plus the costs of insurance and freight.

3. Bulk Liquid Cargoes

Bulk Liquid means cargoes such as oils and/or liquid chemicals transported or stored unpackaged in large quantities and includes cargoes that are carried in either an ISO tank container or flexi-tank stuffed into a general purpose shipping container or carried in a purpose built road or rail tank conveyances.

The Policy in respect to Bulk Liquid Cargoes is subject to the following Institute Clauses as relevant:-

In respect to cargoes transported in ships hold or tanks

Institute Bulk Oil Clauses 1/2/83

Institute Strikes Clauses (Bulk Oil) 1/2/83

Institute War Clauses (Cargo) 1/1/82

Institute Classification Clause 1/01/2001 (for sea transits)

In respect to cargoes of Oils or other liquid cargoes transported in ISO tank container or flexi-tank

Institute FOSFA Trades Clauses (A) 1/7/85

Institute War Clauses (FOSFA Trades) 1/7/85

Institute Strikes Clauses (FOSFA Trades) 1/7/85

Institute Classification Clause 1/01/2001 (for sea transits)

Deductibles

In respect of claims for loss or damage following a peril insured against resulting in leakage, a minimum deductible of 1.00% of the whole shipment value shall be deducted.

4. Watercraft / Pleasurecrafts / Boats

Cover in respect of Watercraft shall be subject to the following terms conditions warranties limitations exceptions and exclusions.

- 1 Cover shall attach and terminate in accordance with the Duration Clause of the relevant Institute Cargo Clauses, subject to the following amendments:
 - a) **In respect of Watercraft transported on its own purpose built trailer:**
 - i) Cover shall attach from the commencement of loading of the Watercraft into the shipping container or onto the carrying conveyance for the imminent commencement of transit at the port or place of origin.
 - ii) Cover shall terminate from the time that the Watercraft is safely off-loaded from the carrying conveyance or removed from the shipping container at final destination, or upon the expiry of 60 days after discharge from the oversea vessel or aircraft at the final (air)port of discharge, whichever shall first occur.
 - b) **In respect of Watercraft transported on a purpose built cradle (by water and/or air and/or land):**
 - i) Cover shall attach from the time the Watercraft is safely set down on the cradle for the imminent commencement of transit at the port of origin.
 - ii) Cover shall terminate from the time that such Watercraft is safely off-loaded from the carrying conveyance at final destination, or upon the expiry of 60 days after discharge from the oversea vessel or aircraft at the final (air)port of discharge, whichever shall first occur.
- 2 It is a condition of the Policy that all Watercraft whose dimensions allow for it to be safely shipped in a Closed Container shall be shipped in a Closed Container.
- 3 In respect of Watercraft shipped on deck, it is a condition of the Policy that such Watercraft are:
 - a) Covered with an undamaged tarpaulin and/or shrink wrapped and/or similarly protected from the actions of wind and waves.
 - b) Stowed in a position that is sheltered from the action of wind and waves to the greatest extent possible, preferably surrounded by containers.
- 4 Cover shall include accessories, fixtures, fittings and equipment (whether fixed or loose) belonging to and/or forming part of the Watercraft such as (but without prejudice to the generality of this clause) outboard motors, radio equipment, life saving equipment, fire fighting equipment, navigation equipment, water and fuel tanks, gas bottles, batteries, toolkits, masts (size permitting), sails and rigging; subject to the following:
 - a) Unless contrary to manufacturers specifications, batteries which cannot be removed from the Watercraft are to be disconnected and fuel tanks which cannot be removed from the Watercraft are to be drained to the greatest extent practicable.

- b) It is a condition of the Policy that a detailed valued inventory of all such items shall be submitted by the Cargo Owner prior to the attachment of risk under the Policy.
- 5 The maximum amount recoverable under the Policy shall be the amount stated as the Insured Value in the Insurance Certificate but in no case shall it exceed:-
- New Watercraft;** the new replacement value in the country of destination.
 - Second-hand Watercraft;** the second-hand replacement value in the country of destination.
 - Veteran and/or classic and/or vintage and/or limited edition and/or similarly rare Watercraft;** the current market value as supported by a recent and recognised valuation certificate.
- whichever the lesser, plus any additional freight, insurance, packing or similar transit costs incurred.
- 6 In the event of loss of or damage to any part or parts of second-hand Watercraft the amount recoverable shall not exceed the proportion of the cost of replacement or repair of such part(s) as the Insured Value bears to the value of a new Watercraft plus additional charges for forwarding and refitting the new part or parts, if incurred.
- 7 In no case shall the Policy cover loss damage or expense:
- occurring whilst Watercraft are under their own power or in tow except whilst in tow upon a purpose built trailer within the confines of the harbour (or airport) immediately prior to or immediately after discharge from the carrying vessel (or aircraft) and/or on, to or off of the vessel (or aircraft) or into or out of the shipping container.
 - to trailer tyres and/or brakes and/or suspension unless caused by sudden and accidental impact insured against hereunder and occurring during the currency of the Policy.
 - reasonably attributable to atmospheric humidity and/or freezing of water in the radiator and/or cooling system.
- 8 In no case shall the Policy cover
- any third party liability whatsoever or howsoever arising.
 - any reduction in value or depreciation as a result of damage to the Watercraft or part thereof.
- 9 **Survey Requirements**
- It is a condition of the Policy that Watercraft with an insured value exceeding AUD250,000 shall be subject to a pre-shipment load and stow survey and a discharge survey by a surveyor approved by Us and that all recommendations made by the surveyor are satisfactorily complied with. All costs incurred in respect of such surveys shall be borne by the Cargo Owner.

5. Motor Vehicle and Machinery

Motor Vehicles mean motor vehicles, motor cycles, trucks, buses, tractors, fork lifts, excavators, bulldozers, cranes and the like, and all axled items such as caravans, trailers, horse boxes, and the like, and including any transport cradle to which any such items may be secured.

Cover in respect of Motor Vehicles is subject to the following additional cover terms conditions warranties limitations exceptions and exclusions.

- Cover extends to include accessories, fixtures, fittings and equipment (whether fixed or loose) belonging to and/or forming part of the Motor Vehicle such as (but without prejudice to the generality of this clause) in car entertainment equipment, spare wheel, roof racks and tool kit. Provided that all loose items are locked in the boot of the Motor Vehicle and in respect of station wagon, hatch back and SUV type vehicles, are covered and out of sight.
- Unless contrary to manufacturers specifications, fuel tanks must be drained to the greatest extent practicable.
- In addition to any other Policy exceptions or exclusions, the following exclusions shall apply.

The Policy shall not cover:-

- loss, damage or expense:-
 - occurring whilst Motor Vehicles are under their own power or in tow upon their own axle(s) except in the ordinary course of loading and unloading operations and whilst within the confines of the port or airport
 - reasonably attributable to atmospheric humidity and/or freezing of water in the radiator and/or cooling system.
- any third party liability whatsoever or howsoever arising.
- loss of or damage to tyres, brakes and/or suspension unless caused by the operation of an insured peril during the currency of the Policy.
- any reduction in value or depreciation as a result of damage to Motor Vehicles or parts thereof.
- The maximum amount recoverable under the Policy shall be the amount stated as the Insured Value in the Insurance Certificate but in no case shall it exceed:-
 - New:-** the new replacement value in the country of destination.
 - Second-hand:-** the second-hand replacement value in the country of destination.
 - Veteran and/or classic and/or vintage and/or limited edition:-** the current market value as supported by a recent and recognised valuation certificate.

whichever the lesser, plus any additional freight, insurance, packing or similar transit costs incurred.

6. Household and Personal Effects - International Shipments Only

Cover in respect of Household and Personal Effects shall be subject to the following terms conditions warranties limitations exceptions and exclusions.

1 Cover shall be against "All Risks" of physical loss of or damage to the household goods and personal effects in accordance with the Institute Cargo Clauses (A) or Institute Cargo Clauses (Air), as applicable, and cover in respect of the risks of War and the risks of Strikes, Riots and Civil Commotions shall be in accordance with the relevant Institute War Clauses and Institute Strikes Clauses.

2 Cover shall be subject to the following additional cover terms and conditions.

It is a condition of the insurance that

i) a valued inventory (available from the Insurer upon request) is completed by the Assured and submitted to the Insurer prior to the attachment of cover.

ii) all items shall be declared at and insured for their new replacement value in the country of destination plus insurance, packing and transport costs.

iii) all items with an insured value greater than AUD2,500 are separately itemised and valued on the inventory, If any item greater than AUD2,500 is not itemized the Insurers liability shall be limited to a maximum of AUD2,500 (first loss) any one item.

3 Cover under this Clause

a) Attaches from the time the packing of items commences at the origin residence and continues during the ordinary course of transit, including whilst in storage for a period not exceeding, or expected to exceed, thirty (30) days prior to delivery to destination residence.

If the thirty (30) day period is exceeded then cover terminates at 4.00pm on the thirtieth day unless an extension has been granted by the Insurer. Cover then re-attaches from the time that onward transit commences and terminates in accordance with b) below.

The 30 day period may be extended subject to prior written agreement of Insurers, which agreement may be withheld or conditional upon payment of an additional Premium and/or amended cover conditions.

b) Terminates from the time of delivery at the destination residence.

4 Cover is subject to the Excluded Interests Clause and in addition, in no case shall any of the following items be covered under this Endorsement

- arms and/or ammunition,
- plants and/or flowers,
- foodstuffs and beverages, fireworks,
- Motor Vehicles as covered by 4 above and Watercraft as covered by 3 above.

5 In respect of all owner packed items, cover is limited to the total loss of an entire shipping package unless all such owner packed items are inspected by the removal company and detailed on their packing list or similar inventory record.

6 It is a condition of the Assured's right of recovery under this Clause that notice of any loss or damage which may give rise to a claim hereunder is given to the Insurer not later than thirty (30) days after delivery at the destination residence.

7 The amount recoverable under this Clause is the new replacement value of the item lost or damaged or the insured value of the item declared, whichever is the lesser amount.

The Insurer is entitled to repair or replace any item, whether partially or in full, or to make a payment in respect thereof.

Insurers will not be liable for any reduction in value or depreciation.

This Endorsement is subject to the Pairs and Sets Clause in Part Five below.

Part 6 – How Much We Will Pay

The provisions of the Marine Insurance Act will be paramount and will be applied to determine the amount that We will pay, up to the Insured Value shown in the Insurance Certificate, if one is issued.

In principle:-

- a. Where there is a total loss of the Subject-Matter Insured, the most We will pay is the Insured Value as declared to Us and specified in the Insurance Certificate (if one issued).
- b. Where part of the Subject-Matter Insured is totally lost, We will pay such proportion of the sum fixed by the Policy as the Insured Value of the part lost bears to the Insured Value of the whole.
- c. Where part or all of the Subject-Matter Insured has been delivered damaged, We will pay, in addition to freight and insurance (if declared):-
 - i. the cost of repairing or reinstating the Subject-Matter Insured to a condition equal to but not better or more extensive than its condition immediately prior to the loss or damage. However, under no circumstances do We cover You for any reduction in the value of Subject-Matter Insured because of repairs.or
 - ii. where goods are sold in their damaged condition, the difference between the Invoice Value and the actual price of the Subject-Matter Insured obtained at sale.

Apportionment of Recoveries Clause

Where We have borne a loss under the Policy, any recovery from a carrier or other third party in respect of such loss shall accrue to the Insurer up to the amount of such loss and the balance shall be allocated to You or whichever other party has borne the loss.

Any apportionment of recovery shall not include any amount borne by You solely in consequence of trade ullages or other customary deductibles.

Deductible

All claims We pay under this Policy will have any Deductible (as defined in the Definitions) deducted prior to settlement. The Deductible payable will be stated in the Insurance Certificate.

Exchange Rate Clause

Unless otherwise agree at the time of declaration of the shipment, the exchange rate used by Us for any currency conversions applicable a claim settlements made under this Policy will be the Spot Sell rate (as advised to Us by Our bank) applicable on the date of the Bill of Lading or Air Waybill.

Goods and Services Tax (GST)

All amounts insured by the Policy, together with any claim settlement under the Policy, exclude any and all mandatory fiscal charges and/or taxes, including GST. In relation to claims and/or policies that attract any mandatory fiscal charges and/or taxes, if there is a shortfall between the component of the claim covering the mandatory fiscal charges and/or taxes and the amount of input tax credit to which the Assured is entitled, the Insurer shall pay this shortfall in addition to the claims settlement.

Pairs & Sets Clause

Where any insured item consists of articles in a pair or set the Policy shall not pay more than the value of any particular part or parts which may be lost or damaged without reference to any special value which such article or articles may have as part of such pair or set, nor more than a proportionate part of the Insured Value of such pair or set.

Part 7 – Claims Procedures

New claims may be reported electronically to:

W.E. COX (AUSTRALASIA) PTY LIMITED
3 Spring Street | Sydney | NSW 2000

E: GGoodman@w-e-cox.com.au
T: +61 2 8249 4477 | **M:** +61 401 141 590

These procedures are important. Failure to follow them might jeopardize a claim under this Policy.

Actions You or the Cargo Owner Need to Take Upon Delivery of Subject-Matter Insured

When You receive a goods delivery You will usually be asked to sign the delivery documentation and acknowledge that the consignment was received in sound order and condition (this is called a "clean receipt")

Before You do so, it is important that You inspect the goods for signs of any tampering or damage. Where the delivery is made by container,

ensure that the seals are examined immediately and compare the seal numbers with those listed on the shipping documents.

inspect the door seals and rust spots for water leaks.

If damage or any discrepancy is apparent:-

note the extent and type of damage on the delivery documentation.

if You suspect that there is damage, even if it is not obvious, add a note to say You are accepting the goods in "apparent good order and condition".

apply immediately for surveys by the carriers or other bailees to be conducted within 3 days of delivery.

Do not under any circumstance give a clean receipt if there is any evidence of damage or shortage.

Photographs of the damage are very helpful, including the goods, accident site, packaging, carriers vehicle and the internal and external container walls.

Actions You Need to Take - Claims Procedure

1. Prevent Further Loss

Immediately take all reasonable measures to avoid or minimize any loss, damage or expense. We will pay the costs of such measures provided they are both reasonable and necessary.

Any measures You or We take to save, protect or recover the Subject-Matter Insured shall not be considered as a waiver or acceptance of abandonment or otherwise prejudice the rights of either party.

2. Advise Us of the Loss

Immediately advise Our Claims Team

GGoodman@w-e-cox.com.au that You have a single transit loss.

Submit to Us as soon as possible all written particulars, supporting documentation and correspondence regarding the event including invoices, statements or other documents evidencing the amount being claimed.

If required, complete and sign the appropriate claim form.

3. Retain the Goods

Do not dispose of any damaged goods or packaging without first giving Us the opportunity to inspect them.

If the Subject-Matter Insured have to be disposed of because they are a safety hazard or for other emergency reasons, please obtain a Disposal Certificate from the appropriate authority.

4. Hold Carrier Liable

Properly preserve and exercise all rights against carriers, bailees or other third parties, specifically:-

- Do not release those parties from liability.
- Deliver to the parties responsible a notice of intention to claim within 3 days of delivery.

5. Documentation You Need to Provide to Us

To ensure Your claim is settled promptly You need to submit to Us all available supporting documentation without delay including:-

- Contract of carriage including carriers consignment note, airway bills or Bills of Lading. Please make sure You include all the conditions on the reverse.
- Invoices, shipping specifications, weight notes or other documents indicating quantity and value.
- Police reports
- Correspondence exchanged with any third party regarding their liability for the loss or damage.
- Any survey reports or other documentation showing the extent of the loss including photographs, delivery notes or other documents relating to outturn/receipt of goods.
- If applicable, quotation for repairs or replacement.

6. Subrogation Clause

When We settle a claim, We may pursue recovery rights against the carrier or any other third party who caused loss or damage to the Subject-Matter Insured. You agree that:

- We may act in Your name in such recovery action; and
- You will give Us reasonable assistance with such actions.

7. Fraudulent Claims

If any claim is fraudulent or false in any respect, We may refuse to pay the whole or part of the claim to the extent permitted by law, and may also be entitled to cancel the Policy.

Cargo Single Transit Policy (imports/exports) January 2020
(CST0120AustV1)

Phone:

1300 217 024

Email:

info@redskyinsurance.com.au

Address:

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NSW 2000 Australia

Postal Address:

PO Box A2080, Sydney South
NSW 1235 Australia

Website:

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Redsky
INSURANCE